

Security

Security Overview

HIGHLIGHTS

- TrueSecure Certified
- 128-bit AES Encryption
- SSL secure Website
- End-to-end Authentication
- Nested Passwords
- Strong Password Policy
- Limited Login Attempts
- Screen Blanking
- Keyboard Locking

SECURITY WEB SITE

For more information about GoToMyPC security go to the GoToMyPC security Web site at: www.gotomypc.com/s/security

“First-rate security.”



GoToMyPC offers multiple security protections for our customers.

TruSecure Certified

This industry-recognized certification assures that your systems assures you that your systems GoToMyPC for your remote access solution.

128-bit AES Encryption

GoToMyPC has 128-bit AES encryption built in. All data including screen images, file transfers, keyboard and mouse input and chat text is fully encrypted from end-to-end. The encryption key is unique for each connection and is based on the access code and a random bit sequence. The access code itself resides on the host computer and is never transmitted or stored on Expertcity servers. For this reason, it is impossible, even with the most sophisticated devices, to intercept the data necessary to decode the encryption. Transmissions cannot be hacked or compromised in any way.

SSL Secure Website

The SSL security protocol provides data encryption, server authentication, message integrity, and client authentication for a TCP/IP connection. This provides the customer with validation of the product as secure.

End-to-end Authentication

Authentication occurs with a challenge/response mechanism using a secure MD5 methodology.

Nested Passwords

To access a computer running GoToMyPC, you must log in to the secure Web site using your email address and personal password. You can then select the computer you want to access, but you must enter the computer's unique access code to complete the connection. An access code is required for all connections. To provide machine-level security, the computer's unique access code resides on the computer and is never transmitted or stored on Expertcity servers.

Strong Password Policy

GoToMyPC requires that passwords be at least 8 characters long and contain both letters and numbers or special characters. These strict requirements protect you from using easily compromised or common passwords.

Limited Number of Login Attempts

To protect against hacker attacks, GoToMyPC limits the number of times you can attempt to log in.

Screen Blanking

Use the Blank Host Computer Screen feature to prevent someone at your host computer from viewing your activity.

Keyboard Locking

Use the Lock Keyboard and Mouse feature to prevent others from using your host's mouse and keyboard when you are in a session.