GoToMyPC™

Like being there.

Customer Feedback

"The most amazing thing is how easy it is to set up...People are stunned when I show them how easy it is."

- Dan Haddick
  Program Manager
  Osterhout Design Group

"It's a quick and easy way to allow users to work from home… GoToMyPC is very simple to set up with just an email. The difference is night and day."

- Harold Vance
  Director of IT
  CompUSA Call Center Services

"Configuration isn't an issue. My users need to know only their email address and GoToMyPC passwords."

- Steven Williams
  CIO
  Mattress Giant

GoToMyPC Administration Center

The GoToMyPC Administration Center is a personalized, secure Web site that provides a number of valuable management features for the GoToMyPC Corporate administrator. It enables you to easily implement GoToMyPC throughout your company in just minutes; monitor and manage usage; and access live, up-to-the-minute reports.

Overview of the Administration Center

The GoToMyPC Administration Center has five primary functions:

Sign Up Users — Add users to your company account — simply invite them with an automated email.
Manage Users — Easily suspend and delete users and view a user's status and registered computers.
Active Connections — Monitor individual usage of GoToMyPC and view any user's connection statistics.
Generate Reports — View summary and detail usage reports of GoToMyPC for your company and users during any period with an easy-to-use reporting feature.
My Account — Review company and plan information and change your administration password.

Sample of Administration Center Interface

Signing Up Users

Adding users to GoToMyPC Corporate is a simple process. Your company can be up and running in minutes. GoToMyPC is designed to be intuitive and user friendly for both you and your users. All you do is:

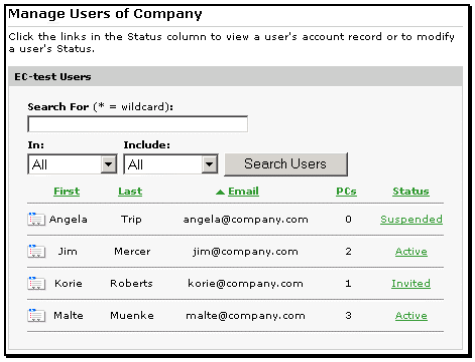
1. Enter the email addresses of the users you want to approve to use GoToMyPC. Separate multiple addresses with semicolons, commas, spaces or line breaks.
2. Personalize the email that is sent to your users.
3. Your users receive the email containing an activation link. They click on the link and are prompted to enter their name and password and set up their computer with one click, which launches the GoToMyPC InstallShield Wizard. Then they simply give their computer a nickname, assign an access code and are ready to go in minutes.

Benefits of the Administration Center

- Allows a company to monitor usage and maximize its investment in GoToMyPC. As the corporate administrator, you have the flexibility to easily add or suspend users at any time to provide remote access to those who need it most. Likewise, you can monitor and remove people who do not need remote access.
- Gives a company central control over its corporate account. You can control who uses it and how it is used.
- Shows usage reports that help managers calculate ROI for GoToMyPC.
- Provides the security you require by allowing you to monitor usage and unusual activity to ensure that GoToMyPC is used appropriately.
- Centralizes billing and account management.

Managing Users

The Manage Users area of the Administration Center allows you to view a user's account status and the number of enabled PCs, plus get access to a user's account record from the icon.

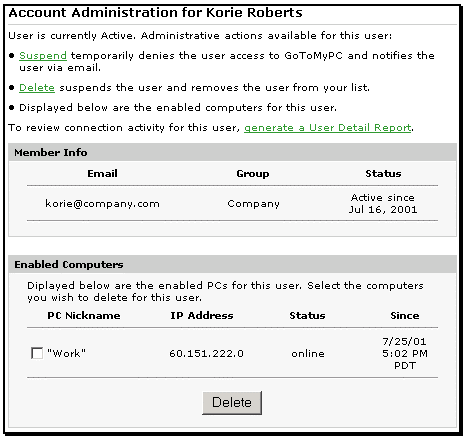


Sample of Manager Users Interface

Viewing Details about Individual Users

Clicking on a user's status or icon shows detailed information about a user and gives you the option to suspend or delete a user. Suspending and deleting users allows you to maximize your investment in GoToMyPC by shifting remote access to those who need it most.

Group — Group name associated with a user.
Status — Status and date of last status change.
Enabled Computers — Nickname(s) of a user's registered computer(s) and the most recent IP address used for connecting via GoToMyPC. You may also delete unwanted or unauthorized computers from a user's account.



Sample of User Detail Interface

Checking Statistics at a Glance

The Active Connections feature enables you to monitor all active user connections. You can access a user's detail record, see a user's email address, PC nickname, connection start time and duration. You can also end a session at any time.

Sample of Active Connections Interface

Incorporating GoToMyPC in Your Organization

One of the primary benefits of using GoToMyPC in your organization is the simplicity and ease of installation.

Implementation

Your Account Manager will walk you through a simple setup and show you how to easily enable your workforce with GoToMyPC and administer your account. You will receive free training if needed and a detailed guide to using the Administration Center. You can roll out GoToMyPC to your employees in less than a day.

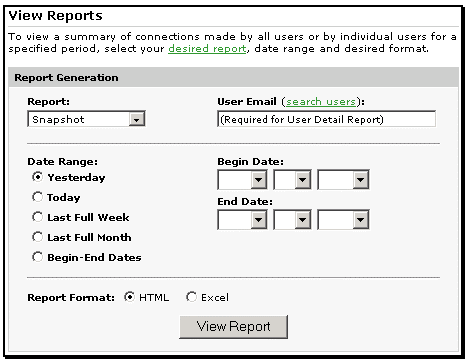
Service and Support

Service and maintenance are included at no charge. We provide email support to you with guaranteed 24-hour turnaround and phone support Monday – Friday, 9:00 A.M. to 5:00 P.M. Pacific Standard Time.

Premium support and service agreements are available for companies purchasing GoToMyPC corporate solutions.

Generating Reports

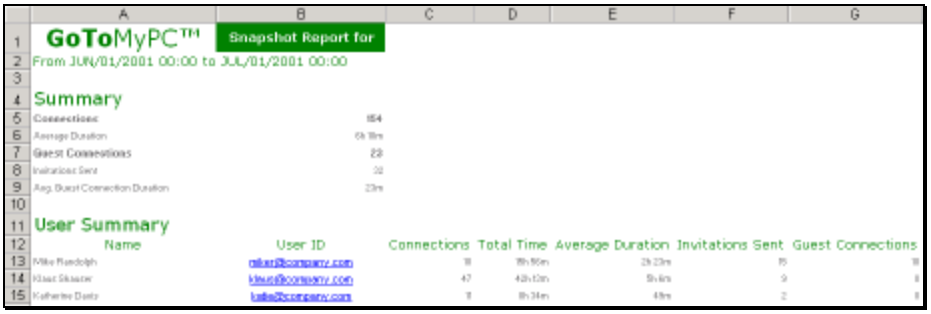
You can get summary and detailed information for your company and your users by using the Generate Reports feature. This reporting feature allows you to see cumulative statistics for your account for any date range you choose. You may also generate reports in HTML or Excel format.



Sample of Generate Reports Interface

Report options include:

Snapshot Report — Provides a summary of connections and users during the selected date range.
Company Detail Report — Provides a detail by user for every connection during the selected date range.
User Detail Report — Provides a detail of a specific user's connections during the selected date range.



Sample of Summary Report

Managing Your Company Account

You can view and change information for your company's GoToMyPC account by using the My Account feature. The My Account feature displays your name, email address, your company's current plan and the number of computers registered.

More Information: www.GoToMyPC.com

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expertcity

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