

GoToMyPC[®]

Citrix GoToMyPC Corporate Provisioning Tool

Seamlessly integrate the GoToMyPC Corporate solution with your existing support infrastructure.

• www.gotomypc.com

The Citrix® GoToMyPC® Corporate Provisioning Tool is an out-of-box installable application that enables you to easily manage your GoToMyPC Corporate account through your Light Directory Access Protocol (LDAP) or Active Directory.

The Provisioning Tool can be used in conjunction with or as a flexible alternative to the GoToMyPC Corporate hosted Administration Center by reading existing user account information directly from your LDAP or Active Directory to provision, suspend or delete corresponding GoToMyPC Corporate users. Deployed locally at your site, the Provisioning Tool uses the secure-access methods of the Secure Sockets Layer (SSL) protocol SSLv3 combined with the strong password-security protection of your GoToMyPC Corporate administrator account to communicate with the hosted GoToMyPC Administration Center.

Streamline the entire account-management process

Administrators are able to easily analyze and coordinate all GoToMyPC Corporate account-management tasks using the Provisioning Tool. The entire provisioning process is streamlined by bypassing the manual method of maintaining accounts using the hosted GoToMyPC Corporate Administration Center.

Synchronize and audit all accounts

The Provisioning Tool's powerful audit capabilities helps you satisfy the requirements of government acts – such as HIPAA, the Gramm-Leach-Bliley Act (GLBA), USA Patriot Act Customer Identification Program and the Sarbanes-Oxley Act – by verifying the activated GoToMyPC Corporate user accounts, confirming that the accounts are properly synchronized and ensuring that account access is secure.

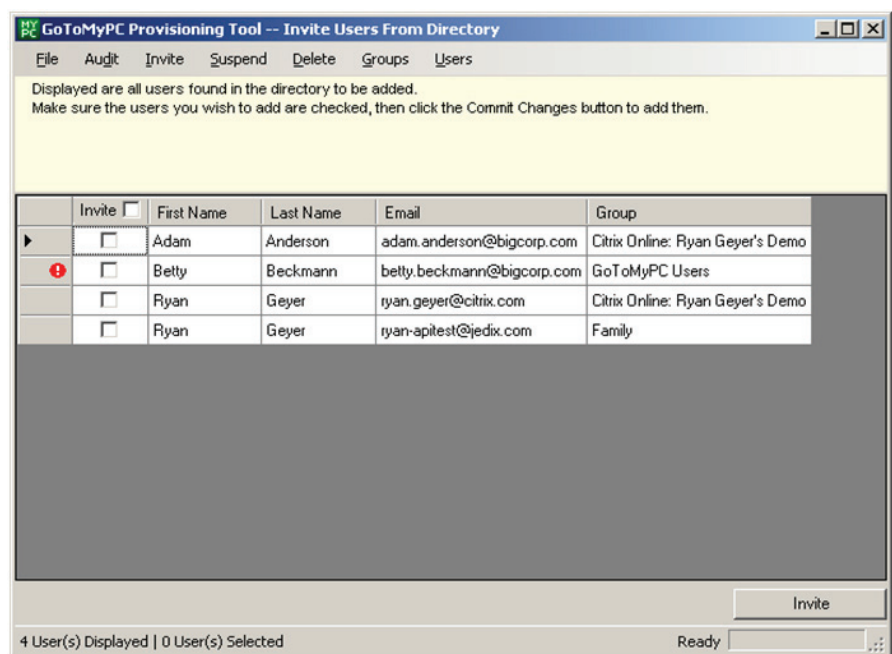


Figure 1: Select users from your LDAP or Active Directory and create their GoToMyPC Corporate accounts

Add GoToMyPC Corporate users using your active directory or LDAP information — ensure successful account management

Using the Provisioning Tool's audit function, administrators can quickly determine which user accounts in Active Directory or LDAP need to have a corresponding GoToMyPC Corporate account provisioned. New GoToMyPC Corporate users can then be easily created by simply selecting users from a list displayed in the Provisioning Tool. The new GoToMyPC Corporate user accounts are instantly created by utilizing the account information specified in Active Directory or LDAP. The ability to easily determine and quickly provision GoToMyPC Corporate user accounts using Active Directory or LDAP account information ensures that accounts are successfully and correctly administered.

Remove GoToMyPC Corporate users using your Active Directory or LDAP Information

The Provisioning Tool makes it easy to quickly delete GoToMyPC Corporate user accounts of users who have left your organization by displaying all GoToMyPC Corporate user accounts which do not have corresponding user accounts in your Active Directory or LDAP. Administrators can simply select users from the list and use the delete function to ensure that the GoToMyPC Corporate user accounts are properly removed. This streamlined functionality provides a high level of security throughout your entire organization by identifying and eliminating the possibility of improper access to systems.

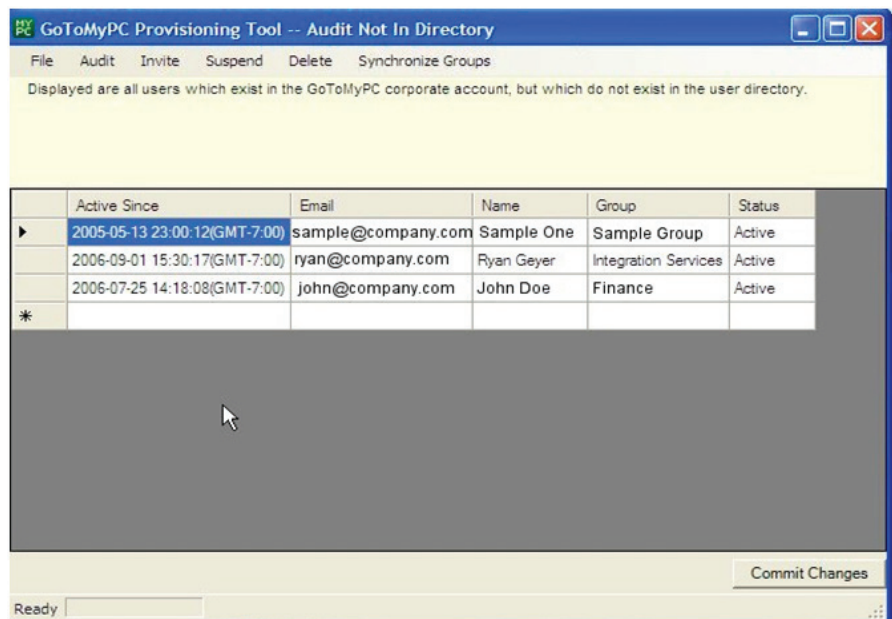


Figure 2: Display GoToMyPC Corporate users that are not in your LDAP or Active Directory system

Straightforward installation for quick deployment

This installable application presents you with an easy, intuitive setup and provides you with an automatic method for viewing Active Directory, LDAP and GoToMyPC Corporate account information.

- A user-friendly interface is provided for all functions:
- Audit users not in your GoToMyPC Corporate account
- Audit users not in your Active Directory or LDAP
- Invite, suspend or delete GoToMyPC Corporate users
- Synchronize users and groups

Tool reads the account information maintained in your Active Directory or LDAP to manage your GoToMyPC Corporate user accounts.

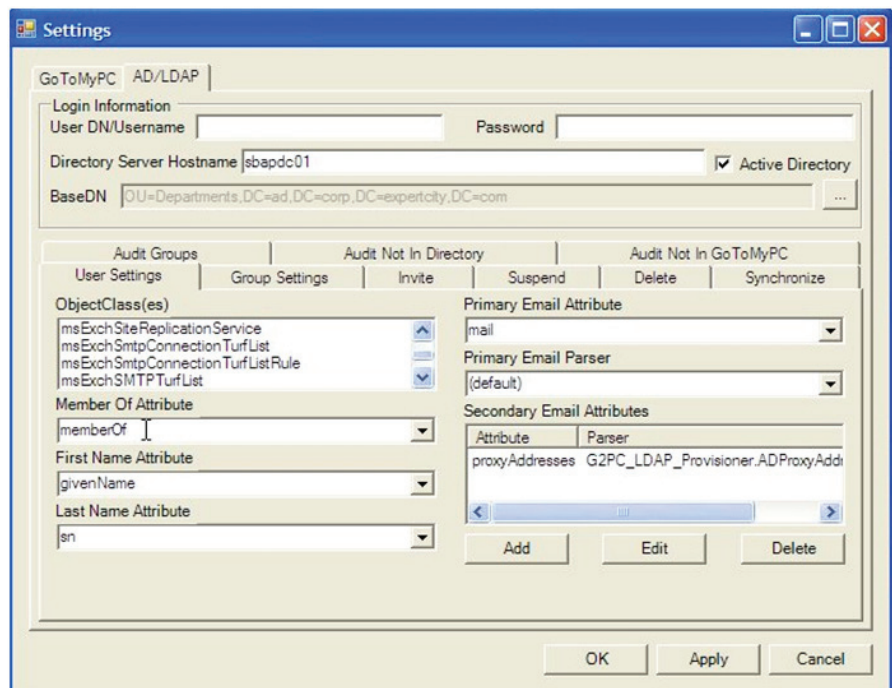


Figure 3: User-friendly interface to access all Provisioning Tool functions

Seamless integration with your existing infrastructure

The Provisioning Tool contains an additional powerful feature designed to simplify integration with your account administration systems – administrators can perform all of the Provisioning Tool’s functions via command-line options. Using the Provisioning Tool as a series of simple command lines enables developers to easily build scripts to perform GoToMyPC Corporate account administrative functions. The scripts or single command lines could then be integrated into your existing support applications. This provides you with the ability to create triggers to instantly perform GoToMyPC Corporate administration tasks, such as deleting user accounts, based on the removal of an employee’s primary account upon leaving the organization.

Conclusion

The GoToMyPC Provisioning Tool enables you to quickly get started administering your GoToMyPC Corporate account based on the existing account data in your Active Directory or LDAP. The easy installation and intuitive user interface provides an attractive alternative to using the hosted GoToMyPC Administration Center for performing administration tasks. The powerful audit tools enable you to quickly add, suspend, update or delete GoToMyPC Corporate groups, managers and users. The Provisioning Tool is also designed to be optionally integrated into your existing account management systems to streamline GoToMyPC Corporate support tasks. This valuable integration option enables you to simplify and improve your GoToMyPC Corporate account administration.

Flexible custom programming options for maximum control

In addition to the Provisioning Tool, Citrix Online offers two flexible GoToMyPC Corporate Application Programming Interface (API) options to enhance your implementation of GoToMyPC Corporate: The Administrator API and Reporting API. These web services APIs provide you with the ability to integrate the management functions and reporting data of your GoToMyPC Corporate accounts with your internal account administration and reporting applications.

For more information on the GoToMyPC Corporate APIs, please contact your sales representative.



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About Citrix Online

Citrix Online solutions enable people to work from anywhere. Our products include GoToAssist® for remote support, GoToManage™ for IT management, GoToMeeting® for online meetings, GoToMyPC® for remote access, GoToTraining® for interactive online training and GoToWebinar® for larger web events.

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