About This Guide

This guide will help you review Citrix® GoToMyPC® 6.0, the fastest, easiest, most secure and reliable remote-access solution available. GoToMyPC is the leading remote-access solution on the market today; and with GoToMyPC 6.0, the best just got better. GoToMyPC is backed by Citrix Systems, Inc., the global leader and most trusted name in on-demand access.
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Introducing GoToMyPC 6.0

GoToMyPC is a fast, easy and secure Web-based service that gives you real-time access to your PC from any Web browser. With GoToMyPC 6.0, Citrix Online is revolutionizing remote access again.

GoToMyPC 6.0 improves your access experience with new features such as Remote Sound, File Sync and Quick Connect. It’s also faster, easier to use and loaded with improved features and performance that help you get more work done in less time.

Citrix Online offers three versions of GoToMyPC 6.0 to meet the different needs of individual professionals, small and medium-sized businesses and large organizations:

• GoToMyPC is for individuals needing secure remote access to 1-20 PCs.

• GoToMyPC Pro provides secure remote access for up to 50 employees. It includes administrative and reporting features to manage licenses easily.

• GoToMyPC Corporate is designed for companies with more than 50 employees and gives IT administrators centralized control over remote-access use and privileges.

What’s New and Improved in GoToMyPC 6.0

GoToMyPC 6.0 has several new features that make remote access faster, easier and more productive. As you review the new version, we suggest you focus on the following capabilities:

• Remote Sound: Now you can hear your PC as well as see it! GoToMyPC allows you to hear any sound on your remote computer for a complete remote-access experience. Use it to hear system sounds, voice mail, recordings or to enjoy music from your host PC in high-quality audio.

• Improved Remote Printing: Printing from the host PC to any printer is now just one click away. No setup or printer-driver installation is required.

• File Sync: Easily synchronize files and folders between your host PC and remote computer. Repeat recent folder syncs with a single click.

• Quick Connect and Reconnect: Connect and reconnect faster than ever with desktop shortcuts – perfect for working from home.

• Enhanced Guest Invite: Guest Invite now makes it easier to collaborate with a second person you invite to temporarily view or share control of your host PC.

• Improved Universal Viewer: Access your PC from any Web browser on any operating system, including Microsoft® Windows®, Microsoft® Windows® CE, Macintosh®, Linux, Unix® or Solaris™.

• PocketView™ Compatible: Easily access your host PC from your Pocket PC, Microsoft® Windows® Mobile or Microsoft® Windows® CE wireless device.

• Works with Vista™: GoToMyPC 6.0 works with the latest operating systems and browsers, including Microsoft® Windows Vista™ and Microsoft® Internet Explorer® 7.

• Advanced GoToMyPC Corporate Administration: New features make it easier for administrators to deploy and manage GoToMyPC Corporate using existing provisioning systems.

Benefits of GoToMyPC 6.0

GoToMyPC was a pioneer in remote-access services and continues to earn recognition as the leading remote-access solution.

As you evaluate GoToMyPC, you’ll discover several benefits that make GoToMyPC the best solution.

• Incredible Ease of Use: GoToMyPC makes remote access so fast, seamless and easy to use that you can work remotely from anywhere just as if you were in the office.

• Universal Access: By accessing your files, programs, email, music and network from any Web browser on any operating system, GoToMyPC increases productivity and flexibility. High
reliability through five data centers across the globe means that you can access critical information at any time.

- **Easy, Automatic Setup:** No additional hardware or software is required to set up GoToMyPC. The GoToMyPC plug-in automatically launches, installs and configures itself. Even novice users can set up GoToMyPC in minutes, and you do not need to configure your network or firewall settings to begin using GoToMyPC. GoToMyPC uses ports 80, 443 or 8200, allowing access from computers with a variety of network configurations.

- **Robust Security:** GoToMyPC incorporates powerful encryption, authentication and security measures to ensure data confidentiality. Furthermore, with GoToMyPC you can leave all your sensitive data on your secured office PC without risking theft of a laptop or other device.

Users get immediate access to email, files, applications and network resources from any Internet-connected computer and most wireless devices.

Optimize sound settings for system sounds or music depending on your preferences and the speed of your network connection. For in-session privacy, GoToMyPC mutes sound on the host PC while in a session by default.

**Improved! Remote Printing**

Printing from the host PC to any local printer wherever you are is now just one click away – no printer setup is required! The new Universal Printer driver automatically recognizes printers installed on the remote computer. You can print from any application on your host PC – there is no need to have the application you are printing from installed on the local computer.

**New! File Sync**

Easily synchronize files and folders between your host PC and remote computer during sessions. File Sync transfers files in either direction until both sides match. GoToMyPC also displays a selectable list of the last three syncs for one-click synchronization.

**Drag-and-Drop File Transfer**

Transfer files and folders from one PC to another by simply dragging and dropping between screens. GoToMyPC is the only remote-access service with true drag-and-drop file transfer.

**PocketView™ Wireless Access**

PocketView provides the ultimate mobility with on-the-fly remote access to your PC desktop. Securely access your PC from your Pocket PC, Microsoft® Windows® Mobile or Microsoft® Windows® CE wireless device. Scrolling, rotation and zoom features simplify navigation. The latest PocketView provides enhancements for easier mobile access.

**Improved! Guest Invite**

Invite a second person to temporarily view or share control of your PC. This feature provides a quick and easy way to share information, conduct sales demonstrations or provide technical support. Guest Invite includes integrated chat and drawing tools to illustrate key points.

**True Color**

View your PC desktop in brilliant color. The accurate, full-color view of your desktop with True Color enables more true-to-life viewing of pictures and design work.

**Performance Tuning**

Adjust the speed and screen appearance to get the performance that best suits your needs. For faster performance, you can automatically disable some display features during sessions. You can fine-tune GoToMyPC performance further by adjusting display settings such as color quality.

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**GoToMyPC 6.0 Feature Review**

As you review the new version, we suggest you focus on the following capabilities:

**New! Remote Sound**

Complete your remote-access experience and increase your productivity by hearing any sound from the host PC – including system sounds, voice mail and music – in high-quality audio.
Improved! Multi-Monitor Support
Use GoToMyPC with multiple monitors, whether the monitors are connected to your host PC or to the computer at your remote-access location. GoToMyPC now provides an indicator that notifies you when a change occurs on a monitor not currently in view. Use key commands to launch a mini-map so you can see where you are relative to your monitors.

Session Performance History
Self-diagnose your connection speeds by reviewing your session performance and obtaining tips for improving performance.

New! Quick Connect and Reconnect
Connect and reconnect faster than ever from a trusted computer – perfect for working from home. Create a special desktop shortcut to provide a fast connection to a host PC. GoToMyPC provides a warning before a session times out, giving users the option to remain in the session or disconnect.

Improved! Universal Viewer
When you connect to your PC, the Viewer window launches automatically, allowing you to view and control your PC from any Web browser on any operating system, including Microsoft® Windows®, Microsoft® Windows® CE, Macintosh®, Linux, Unix® or Solaris®. No pre-loaded software is required. The Viewer automatically matches the resolution of the host screen for optimal viewing. You can customize your view with full-screen, actual-size or percentage-of-scale options.

Additional GoToMyPC Pro Administrative Features
GoToMyPC Pro includes several easy-to-use features for managing 2 to 50 PCs:

• **Sign Up Users:** Administrators can easily give an employee a GoToMyPC account by sending an automated email with an activation link. Employees set themselves up for remote access in two minutes.

• **Manage Users:** Administrators can easily suspend or delete employees’ remote-access privileges and see which computers they are accessing.

• **Generate Reports:** Easy-to-use reporting enables you to monitor remote-access activity.

For organizations requiring more than 50 PCs and the highest levels of security and administrative control of remote access, Citrix Online offers GoToMyPC Corporate. Contact your Citrix Online representative for more information about reviewing GoToMyPC Corporate.

Industry-Leading Security
GoToMyPC provides built-in and optional security features that make it the most secure way to access your PC, so you can work with peace of mind about your data and privacy. Stolen laptops and mobile devices present a unique security challenge – GoToMyPC protects confidential data because all information remains secured on the host PC.

• **Highly Secure Encryption:** All data is protected with Advanced Encryption Standard (AES) encryption using 128-bit keys to ensure that no one but you can view your information.

• **End-to-End Authentication:** Dual passwords and end-to-end user authentication provide unsurpassed security.

• **One-Time Passwords:** Optional One-Time Passwords provide maximum security by requiring a third layer of password security – an important feature when connecting from public terminals.

• **Lock Host Computer Upon Disconnection:** Automatically locks the host PC when you disconnect.

• **Blank Out Screen:** Blank the screen of the unattended host PC while you are remotely connected.

• **Lock Host Keyboard and Mouse:** Prevent others from using your host keyboard or mouse while you are remotely connected.

• **Security Time-Out:** Increase security by setting the session to end after a specified period of inactivity.

With the fastest performance, unmatched ease of use, industry-leading security and powerful new features, GoToMyPC 6.0 retains its standing as the leading remote-access solution and the best choice for professionals.
Recognition and Awards

GoToMyPC has received many recent awards from the industry’s most prestigious magazines and journals, including:

• LAPTOP Ultimate Choice Award
• PC World Magazine’s World Class Award
• CNET’s Editors’ Choice Award
• PC Magazine’s Editors’ Choice Award
• Windows IT Pro Magazine’s Readers’ Choice Award
• SIIA Codie Award for Best Mobile Product
• GoToMyPC was ranked number one in leadership for remote-access services two years in a row by IDC analyst group

Contact Information

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About Citrix Online

Citrix Online, a division of Citrix Systems, Inc. (Nasdaq: CTXS), is a leading provider of easy-to-use, on-demand applications for remote desktop access, Web conferencing and collaboration. Its “Simpler Is Better” approach to empowering business productivity online offers small and mid-sized businesses, consumers and professionals an easier, more cost-effective and secure way to access and interact with information, customers, partners and employees in real time. Citrix Online’s award-winning services, which are used by more than 20,000 businesses and hundreds of thousands of individual subscribers, include: Citrix® GoToMyPC® for easy, secure remote PC access from anywhere; Citrix® GoToAssist® for live, easy remote support; Citrix® GoToMeeting® for online meetings made easy; and Citrix® GoToWebinar™, the industry’s first do-it-yourself solution for Web events. Based in Santa Barbara, California, Citrix Online has satellite offices and data centers distributed around the world. For more information, please visit www.citrixonline.com.

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